

## Reply to the Clarification Questions

### SUPPLY AND INSTALLATION OF PILOT OPERATIONAL MANAGEMENT SYSTEMS FOR POLICE (IN REGIONS),IFB No: PSMP3-GO-2-2-9(a)

#### PROJECT: THIRD PUBLIC SECTOR MODERNIZATION PROJECT

LOAN NUMBER: 8539-AM

Dear Sir/Madam,

One of the potential Bidders for above-mentioned tender has requested clarifications regarding the Bidding Document. Below are the questions with appropriate answers:

**Question 1.** (p. 7b. Technical capacity) What kind of documents should be submitted for service center?

**Answer 1.** Based on the requirement ITB 6.1 of the Bidding Documents No. **PSMP3-GO-2-2-9(a)** , “The Bidder or its designated subcontractor shall have warranty service center or must submit as a part of Preliminary Project Plan the details for setting up such warranty service center to provide warranty services and technical support on the terms as indicated in Section VI “Technical Requirements”.” In a case the warranty service already exists, the Bidder should provide Statement on it.

**Question 2.** How many subcontractors can the bidder have?

**Answer 2.** Please be informed that in accordance with the ITB 6.3 of the Bidding Documents No. **PSMP3-GO-2-2-9(a)** “Bidders are free to list more than one Subcontractor against each item” and there are no quantitative restrictions specified.

**Question 3.** Do we need to translate all the original documents, which should be submitted by our company (in Armenian) into English?

**Answer 3.** In accordance with the ITB 12.1 of the Bidding Documents No. PSMP3-GO-2-2-9(a) “The bid prepared by the Bidder and all correspondence and documents related to the bid exchanged by the Bidder and the Purchaser shall be written in the English .....”. “ Any printed literature furnished by the Bidder as part of its bid may be in a language not specified in the BDS, as long as such literature is accompanied by a translation of its pertinent passages into the language of the bid, in which case, for purposes of interpretation of the bid, the translation shall govern.” ***Thus the language of the Bid is English .***

**Question 4.** (p. 22 – ITB 13) We are preparing to attach the Statute of our company to the bidding documents, as an evidence, that the director of our company has the authority to sign all the bidding documents and we would like to know whether it is enough or additional documents are needed?

**Answer 4.** If the Statute clearly states that the director has the authority to sign relevant documents, then the Statute is enough .

**Question 5.** (p. 66, GCC 1 – c (viii) and Appendix 4) If our company is going to develop the software, to which category of software do we refer to (standard software or custom software)?

**Answer 5.** The software, which is specially developed for the relevant Purchaser/Customer is custom software.

**Question 6.** We would like to know whether Manufacturer Authorization Form must be provided by the producer or it can be provided by an official distributor/representative as well?

**Answer 6.** According to the requirements of the Bidding Documents No. PSMP3-GO-2-2-9(a) Manufacturer Authorization must be provided by the official producer. The authorization should be written on the letterhead of the Manufacturer and be signed by a person with the proper authority to sign documents that are binding on the Manufacturer.

**Question 7.** (p. 160 - SCC – GCC 37.1(c), p 123 GCC – 37) According this statement it is not completely clear who is the third part and who must pay the insurance?

**Answer 7.** In accordance with the Clause 37.1 of Section IV. General Conditions of Contract “The Supplier shall at its expense take out and maintain in effect, or cause to be taken out and maintained in effect, during the performance of the Contract, the insurance set forth in all points specified under that Clause.....”

**Question 8.** (p. 48 BDS – ITB 14.4 (a)) – In what currency CIP prices must be in the bid?

**Answer 8.** In accordance with the ITB Clause 15.1 “The Bidder may quote its prices for all Information Technologies, associated Goods, and Services to be supplied from outside the Purchaser’s Country in the currencies of countries eligible according to Section III. If the Bidder wishes to be paid in a combination of different currencies, it must quote unit prices accordingly, but no more than three foreign currencies may be used.”

“The local bidders are reminded that the requirements of the Law “On the currency regulation and currency control” of November 24. 2004 should be respected.”

**Question 9.** (p. 43 – ITB 35.2) What is the difference between Formal contract and Binding contract?

**Answer 9.** As it is specified in ITB 35.2 “Until a formal Contract is prepared and executed, the notification of award shall constitute a binding Contract”

**Answer 9.** It means that before the preparation of the formal Contract, based on the Bid submitted by the winning Bidder, the notification of award shall constitute a binding Contract.

**Question 10.** (p. 71 – GCC 1-c (xvi)) – What must be understood by Custom materials and Standard materials?

**Answer 10. Relevant definitions are specified in the Clause 1.1 of Section IV. General Conditions of Contract. of the Bidding Documents No. PSMP3-GO-2-2-9(a).**

**Question 11.** (p. 23 – 13 – 13.1 (vi)) If the software is developed by our company what kind of documents are needed to correspond to this statement?

**Answer 11.** All Bidders should submit documents based on the requirements of ITB Clause 13. “Documents Comprising the Bid”.

**Question 12.** What kind of documents are needed for “Certificate of origin” (p. 103, GCC – 22 – 22.5.1-d, 22.5.2)?

**Answer 12.** The “Certificate of origin” is issued by the vendor(s) of the Goods. So please check with them.

**Question 13.** Can the PC-s and monitors be of different producers, (both of them with Manufacturers authorization form)?

**Answer 13.** Taking into account the fact that there is no any prohibition in the bidding documents. Thus the PC-s and monitors can be of different producers.

**Question 14.** As specified in GCC – 23-23.5 p. 105 statement, the support and maintenance period is for 24 months. What does it particularly mean, warranty or not?

**Answer 14.** The requirements for the Warranty Period (N) are specified in the GCC 29.4 of the Bidding Documents No. PSMP3-GO-2-2-9(a).

**Question 15.** In PC specifications PSU 500w is required

Is this condition mandatory or not, as the producer can have PC with other power PSU, which is completely enough for the PC work?

**Answer 15.** Your offer should correspond to those conditions and specifications which are specified in the bidding documents.

**Question 16.** In UPS specification Rack Height is 3U

Is the Rack Height mandatory to be at least, exactly or more than 3U?

**Answer 16.** 3U is the maximum height.

**Question 17.** Net Weight – 54.55 kg

Is it possible to have some deviations from this weight?

**Answer 17** Deviations from the mentioned weight can be not more or less than 5%.

**Question 18.** Output power capacity – 4.5KWatts / 5.0 kVA

It is worth mentioning that 4.5 KWatts is not equal to 5.0 kVA

Please, exactly mention which one do you need, 4.5 KWatts or 5.0 kVA?

**Answer 18** Both of them are acceptable.

Please confirm the receipt of the above clarifications.

**Regards,**

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